

FAQ

Does KSU have specific computer requirements?

No. Students can choose any system that would meet their needs.

Can I use financial aid to buy my package?

Yes. Up to \$750 of your bookstore credit can be used toward your package.

Do you have financing?

Unfortunately we do not offer financing at this time.

What else do I need?

Your package comes with everything you need to start school. We also carry additional accessories and software (like Adobe Creative Suites) at drastically reduced prices. An OwlTEC associate can help you determine what else you might need.

I don't have my ID yet. Can I buy a package?

Yes. You must be an accepted student so you can provide either your acceptance letter or other confirmation with your KSU ID number.

Can my parents buy my package for me?

Yes. They would need to provide your student ID number and contact information.

I want to upgrade my computer. Can I get a package with a special order?

Yes. We can order an upgraded computer for you and include the package when it arrives.



Authorized
Campus Store

OWLTEC

TECHNOLOGY | ELECTRONICS | COMPUTERS



**PROTECT YOUR
INVESTMENT LONG AFTER
THE MANUFACTURER'S
WARRANTY EXPIRES!**

What you get:

- 100% parts and labor coverage
- NO surprise deductibles
- NO out of pocket expenses
- HASSLE-FREE claims process
- TRANSFERABLE plan
- NO-LEMON guarantee:
(If we can't repair it, we replace it.)

What is covered:

- Mechanical Issues
- Accidental Damage:
(Drops, breaks, spills or cracks)
- Normal Wear & Tear
- Power Surges

**WE WILL ACTIVATE YOUR PLAN
BEFORE YOU LEAVE THE STORE!**

Your plan covers your device from the date of purchase but it is not effective until your plan is activated.



For additional assistance:
Safeware Claims
1-800-800-1492

BACK
TO 2013
SCHOOL



Back to School 2013:
May 1 - Sept. 14, 2013

Package information can be viewed online but purchases must be made in-store.

We accept cash, all major credit cards, and financial aid book credits. We are not able to accept checks in OwlTEC.

Remember, our staff is always prepared to answer any questions you might have. Please do not hesitate to ask an OwlTEC specialist for assistance.

Important Contact Information

For KSU Campus issues like WiFi:
KSU Information Technology
Services
770.423.6999

For AppleCare Support
expresslane.apple.com or
1.800.275.2273

For one-on-one help with Apple
products:
KSU Apple Campus Rep -
ncothern@apple.com

For help with MS Office:
Microsoft Support -
1.800.936.5700

Safeware Claims: 1.800.800.1492

For anything at all: OwlTEC
owltec@kennesaw.edu
kennesaw.edu/owltec

770.423.6198

APPLE MAC

ANY MACBOOK PRO, MACBOOK AIR,
OR MACBOOK PRO RETINA

ALL PC LAPTOPS



IPAD MINI



IPAD



FROM MAY 1 THROUGH SEPTEMBER 14, GET SPECIALLY PRICED COMPUTER AND IPAD PACKAGES

EVERYTHING YOU NEED TO START SCHOOL!

- Safeware 4 year warranty with accidental coverage
- MS Office University 4 year subscription (for 2 computers)
- Incase protective sleeve
- Moshi screen protector
- Ifoam cleaning kit
- Ethernet cable
- 6 outlet surge protector
- 4 port USB hub
- JVC earbuds with mic

- Safeware 4 year warranty with accidental coverage
- MS Office University 4 year subscription (for 2 computers)
- Protective sleeve
- Ifoam cleaning kit
- Ethernet cable
- 6 outlet surge protector
- 4 port USB hub
- JVC earbuds with mic

- Safeware 2 year warranty with accidental coverage
- Speck Fitfolio case
- Moshi screen protector
- Speck stylus
- Ifoam cleaning kit
- JVC earbuds with mic

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Product	Size	Package	Model	SKU	Specs	Specs	Price
MacBook Pro	13"	Base	MD101LL/A	2011188	- 2.5Ghz Dual-Core Intel I5 - 4GB 1600MHz Ram - 500 GB Hard Drive	- Intel HD 4000 - 7 Hr Battery Life	\$1,428.00
MacBook Pro	13"	Upgrade	MD102LL/A	2011188	- 2.9Ghz Dual-Core Intel I7 - 8GB 1600MHz Ram - 750 GB Hard Drive	- Intel HD 4000 - 7 Hr Battery Life	\$1,728.00
MacBook Pro	15"		MD103LL/A	2011189	- 2.3Ghz Dual-Core Intel I7 - 4GB 1600MHz Ram - 500 GB Hard Drive	- Intel HD 4000 - NVIDIA GeForce GT 650M - 7 Hr Battery Life	\$2,028.00
MacBook Retina	13"	Base	MD212LL/A	2011190	- 2.5Ghz Dual-Core Intel I5 - 8GB 1600MHz Ram - 128 GB Flash Storage	- Intel HD 4000 - 7 Hr Battery Life	\$1,728.00
MacBook Retina	13"	Upgrade	ME662LL/A	2011190	- 2.6Ghz Dual-Core Intel I5 - 8GB 1600MHz Ram - 256 GB Flash Storage	- Intel HD 4000 - 7 Hr Battery Life	\$1,928.00
MacBook Retina	15"	Base	ME664LL/A	2011191	- 2.4Ghz Quad-Core Intel I7 - 8GB 1600MHz Ram - 256 GB Flash Storage	- Intel HD 4000 - NVIDIA GeForce GT 650M - 7 Hr Battery Life	\$2,328.00
MacBook Retina	15"	Upgrade	ME665LL/A	2011298	- 2.7Ghz Quad-Core Intel I7 - 16GB 1600MHz Ram - 512 GB Flash Storage	- Intel HD 4000 - NVIDIA GeForce GT 650M - 7 Hr Battery Life	\$2,928.00
MacBook Air	11"	Base	MD223LL/A	2011192	- 1.7Ghz Dual-Core Intel I5 - 4GB 1600MHz Ram - 64 GB Flash Storage	- Intel HD 4000 - 7 Hr Battery Life	\$1,278.00
MacBook Air	11"	Upgrade	MD224LL/A	2011192	- 1.7Ghz Dual-Core Intel I5 - 4GB 1600MHz Ram - 128 GB Flash Storage	- Intel HD 4000 - 7 Hr Battery Life	\$1,378.00
MacBook Air	13"	Base	MD231LL/A	2011193	- 1.8Ghz Dual-Core Intel I5 - 4GB 1600MHz Ram - 128 GB Flash Storage	- Intel HD 4000 - 7 Hr Battery Life	\$1,478.00
MacBook Air	13"	Upgrade	MD232LL/A	2011193	- 1.8Ghz Dual-Core Intel I5 - 4GB 1600MHz Ram - 256 GB Flash Storage	- Intel HD 4000 - 7 Hr Battery Life	\$1,678.00